1. Download Vic-eCatch to your android device

For users of Android devices, the Vic-eCatch app is available to download in the Google Play Store.

In order to download the Vic-eCatch app from the Google Play Store, you will need to know your **Google Play ID** and **password**. These are usually your Gmail address and password.

To find your Google Play ID
- Go to Settings app > Google > Google Account (your ID will be your Gmail account).

To change you Google password
- Go to Settings app > Google > Google Account
  - At the top, tap 'Security'.
  - Under 'Signing into Google', tap 'Password'. You might need to sign in.
  - Enter your new password, then tap 'Change Password'.

To reset your Google password
1. Go to the Account recovery page.   https://accounts.google.com/signin/recovery
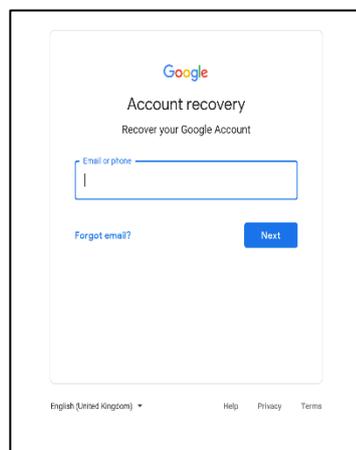

2. You'll be asked some questions to confirm it's your account and an email will be sent to you. If you don't get an email:
   - Check your Spam or Bulk Mail folders
   - Add noreply@google.com to your address book.
   - To request another email, follow the steps to recover your account. https://accounts.google.com/signin/recovery
   - Check all email addresses you might've used to sign up or sign into your account.
3. Choose a password that you haven't already used with this account.

To recover your Google Account or Gmail
If you forgot your password or username, or can't get verification codes, follow these steps to recover your Google Account.

**If you forgot the username/email address you used to sign in**
1. Go to the Username recovery page https://accounts.google.com/signin/usernamerecovery
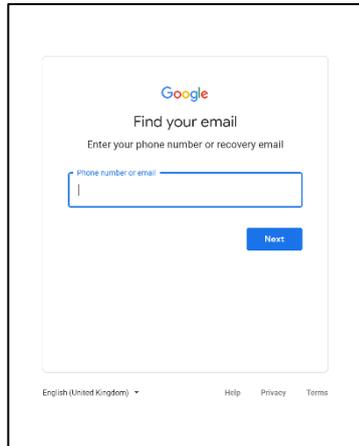
2. You'll need to know:
    a. A phone number or the recovery email address for the account
    b. The full name on your account
3. Follow the instructions to confirm it's your account.
4. You'll see a list of matching usernames.

If you forgot your password
1. Go to the Account recovery page.   https://accounts.google.com/signin/recovery
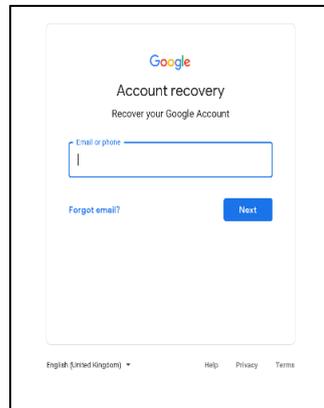
2. You'll be asked some questions to confirm it's your account. Answer as best you can.
    a. If you're having trouble, try the 'tips to complete account recovery':
        https://support.google.com/accounts/answer/7299973
3. Reset your password when prompted.

Still having trouble? Go to the Google support page
    https://support.google.com/accounts

To install apps from the Play Store
1. Open the Google Play Store on your device.

Google Play Store

2. Find the **Vic-eCatch** app by typing in the search bar.
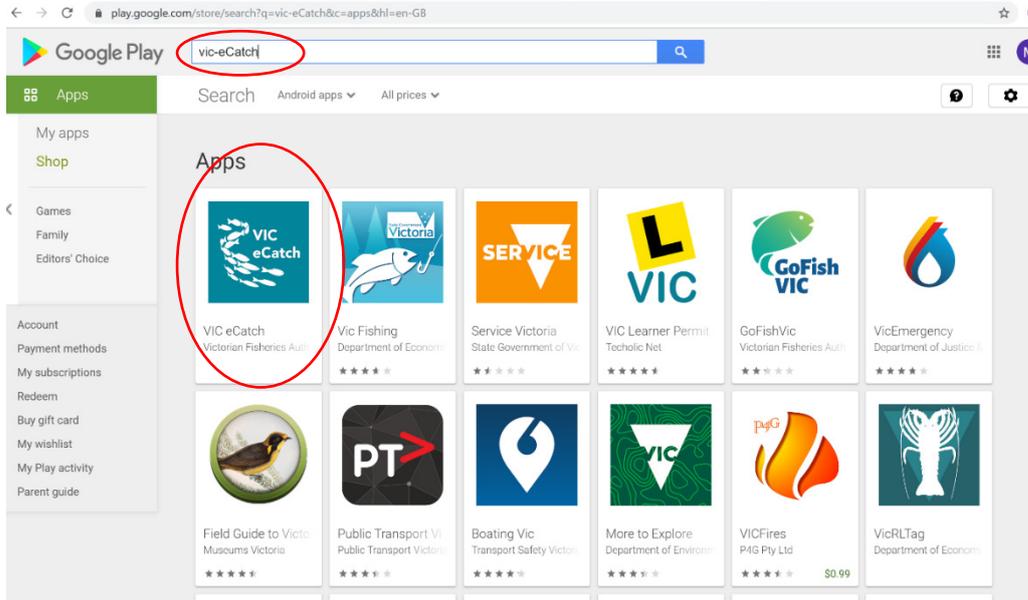
3. Tap the **Install** button.
4. You're now ready to use the Vic-eCatch app!

Victorian Fisheries AUTHORITY