PASSWORD RESET

1. From the login screen select

- I forgot my password.

2. New screen

- Enter you email address used to create the account to receive the reset link
- Select Reset Password

3. Go to your email account inbox

- Locate the email from noreply@vfa.vic.gov.au titled 'Forgot Password GoFIshVic'
- If you cannot locate this in your inbox check the junk/spam folder
- Select the [Click Here] in the email to enter a new password

- Please note there may be a time lag in receiving the email.
- Open the email and find the 4 digit code
- If you didn't receive the email, go back to forgot password screen and select didn't receive code, resend
- Forgot password screen type the 4 digit code and click verify one time passcode (OTP)

GoFish VIC

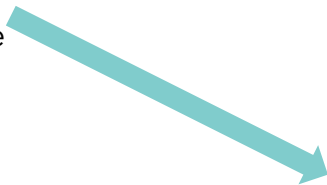## Forgot password

Email
user@email.com

VERIFY EMAIL

Go to login

4. Enter New Password in both fields

- Then Save

Reset password

NEW PASSWORD 👁   CONFIRM PASSWORD 👁

SAVE

VICTORIA State Government

Further information available at the VFA Webpage:

- https://vfa.vic.gov.au/recreational-fishing/gofishvic

For Customer Support you can contact:

- GoFishVic_Feedback@vfa.vic.gov.au